



RECORDER OF ALLEN COUNTY

John D. McGauley

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February 19, 2010

Dear Valued Customer:

Over the weekend of February 27-28, the Allen County Recorder's Office will be making a technical change involving the Laredo remote access service that you use.

In order to maintain the highest possible quality of service, the vendor that supports Laredo (Fidlar Technologies) will be moving the service to a new host server. This change should not impact the quality of your service, but it will require you to update the downloadable Laredo software you use to view Allen County data and documents.

You may see intermittent disruption of service during the weekend of February 27-28 while the changes are being made. **Effective Monday, March 1**, you will need to download and install the updated Laredo software in order to access our data and documents.

In order to download the new software, visit **www.fidlar.com** and:

- **Click on the "Products" tab and choose "Laredo."**
- **Select INDIANA and ALLEN from the state and county drop-down menus.**
- **Click on "Download" and install the executable.**

Installation of the new software will automatically uninstall any prior versions on your computer. You should plan on installing the new software no **later than Monday, March 1**. If you use Laredo during the preceding weekend, you may need to install it sooner.

If you encounter any problems after installing the new software, technical support is available by contacting **support@fidlar.com** or by calling **877-794-8980**.

We apologize for any inconvenience this switch may cause and we look forward to continuing to serve your land records needs.

Sincerely,

John McGauley
Allen County Recorder